



Printer registration manual-On-demand (NFC) for PW208NX

Before using SOS, SOS account is necessary.

Please contact nearest SATO local office or our contracted business partners.

Connect a printer to SOS

Push the power button on the control panel until the LED lights up in blue and turn on the printer. An initial icon **SOS** is displayed at the top of the printer screen, but it is not yet connected with SATO. Please make the following settings to link the printer and use account.



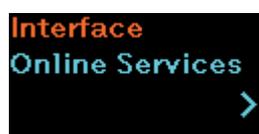
Important

The printer firmware is old, SOS is not supported. And SOS icon is not displayed. Firmware version 3.2.3-r2 or newer version is required.

1. Printer setting for SOS

Turn on the printer and go to “Online Service” to change SOS mode to “Light”

When you press and hold the **▶▶||/→** button and **↶/↷** button simultaneously for 2 seconds or more in the offline (stop) screen,



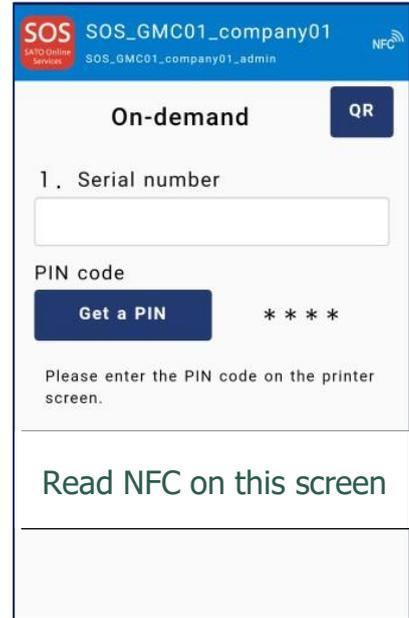
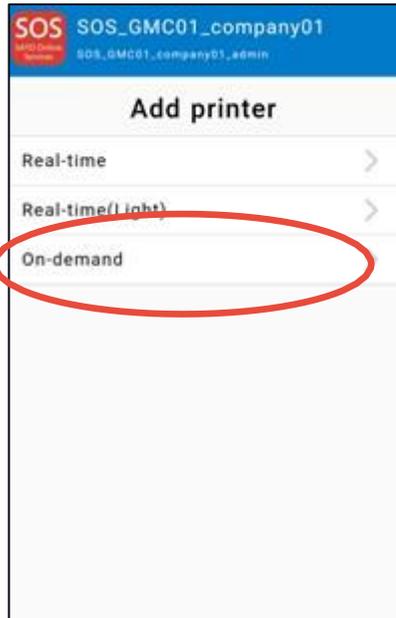
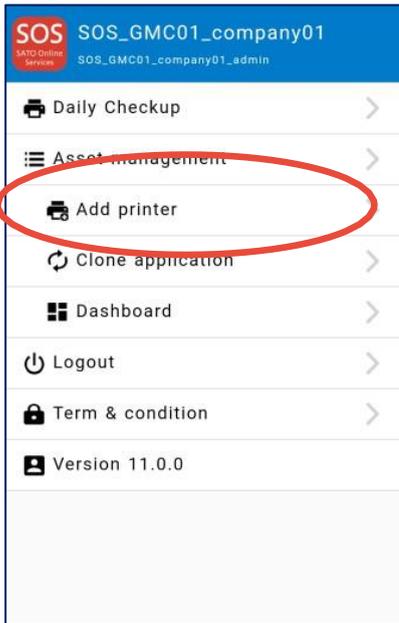
Select [Communication setting] ⇒ [Online service] ⇒ [SOS mode] from the printer menu and set the SOS mode to "Light"

2. Login to SOS Smart app select [Add printer] → [On-demand NFC]

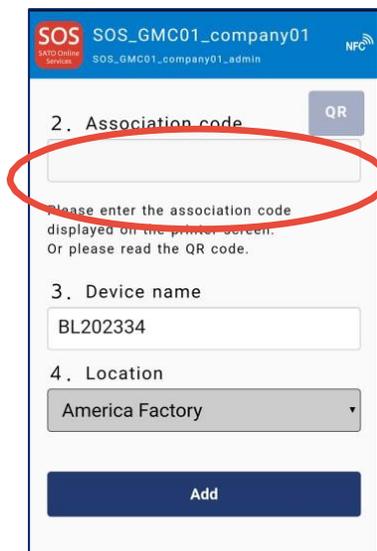
Only for NFC-enabled devices/smartphones running the Android OS or NFC must be enabled on the device/smartphone



Touch the NFC of the printer with the Real-time Light displayed. NFC is installed in the red circle part of the figure below.

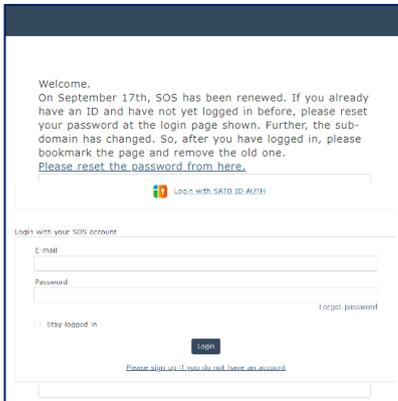


When NFC reading is completed, The screen is changed so enter the device name and installation location with SOS Smart App and tap the Add button. (The association code is not required to enter and leave it blank. This association code is required for on-demand (QR) connection)

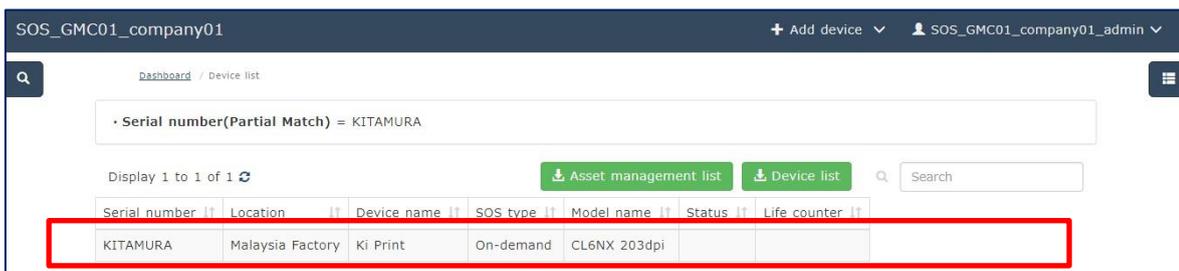




Once registration process is completed, Choose “Dashboard” on SOS Smart App to go to own dashboard to confirm. Or log into own SOS account from PC to see device list



When the printer has been registered in your account, Make sure that the SOS type of the device list is displayed as “On-demand”

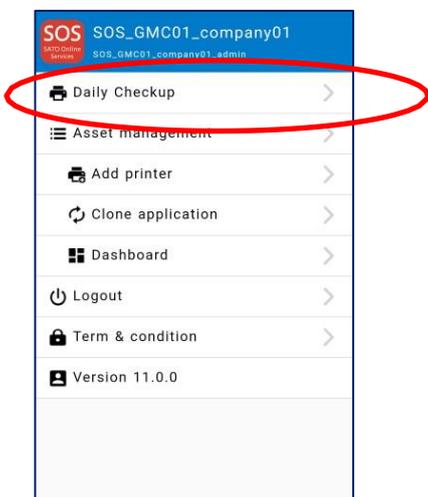


3. Daily checkup for printer → [On-demand NFC]

To initial printer data must be updated by reading NFC.

Please go to “Daily checkup” to read NFC to update the printer information.

If no reading, Printer data is blank on device detail of printer.





Please refer to the SOS user manual from the following URL for WEB application.

https://www.sato-sos.com/en/support/sos_usermanual.pdf