# Printer registration manual

## On-Demand for CL4-SXR/CL6-SXR

Jan 26, 2026

Ver. 1.0

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# 1. Revision History

| Version | Issued on | Revision history |
|---|---|---|
| Ver. 1.0 | Jan 26, 2026 | First edition |
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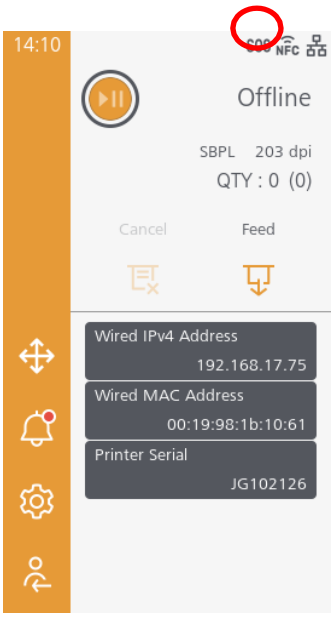
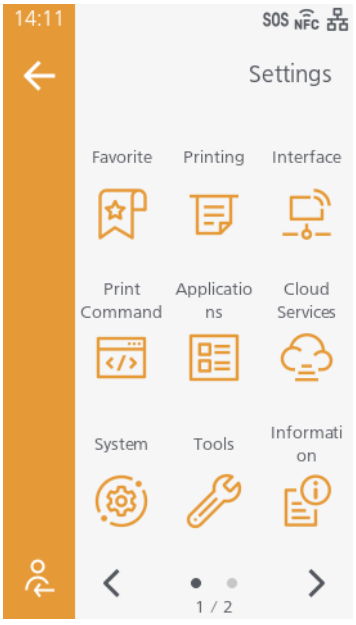
# 2. Printer registration manual-On-Demand for CL-SXR

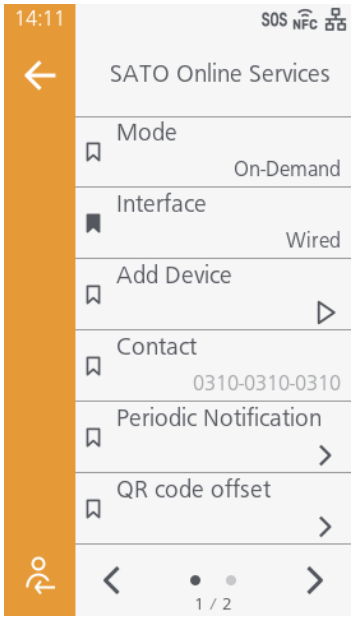
Before using SOS, SOS account is necessary.
Please contact nearest SATO local office or our contracted business partners

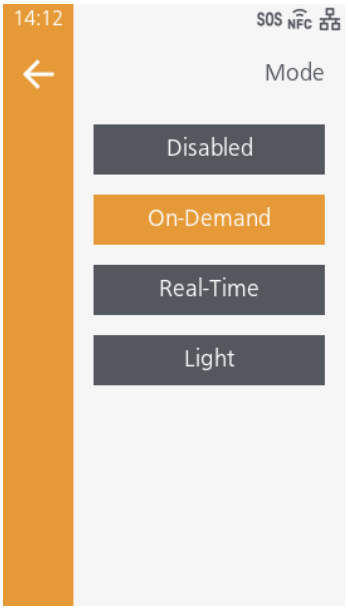



Push the power button on the control panel untilthe LED lights up in blue and turn on the printer. An initial icon “SOS” is displayed at the top of theprinter screen. However, the printer is not yetconnected with SOS. Please add the printer toyour SOS account as following steps.

1. Settings ⇒ Cloud Services ⇒ SATO Online Services ⇒ Mode ⇒ On-Demand



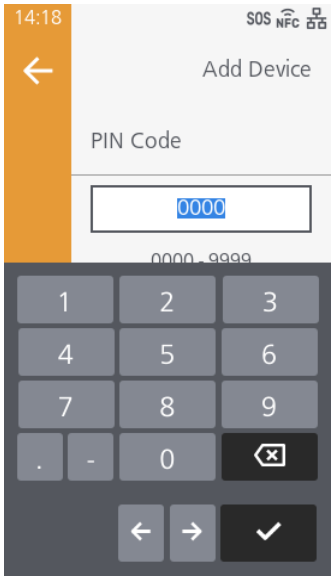
2. Cloud Services ⇒ SATO Online Services ⇒ Add Device

Serial Number is shown

Press right key to move next screen.

*To register your printer, Serial Number is necessary. Recommend to note this Serial No.

3. Input PIN code.

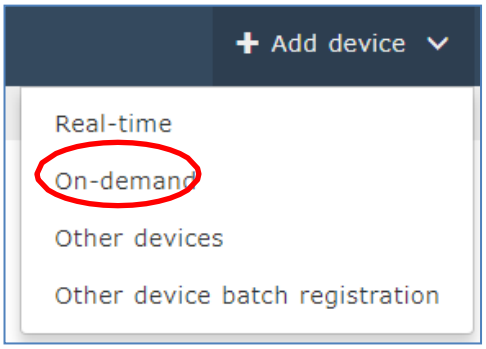



Login to SATO Online Services and get PIN code withfollowing process.

4. Login to SATO Online Services

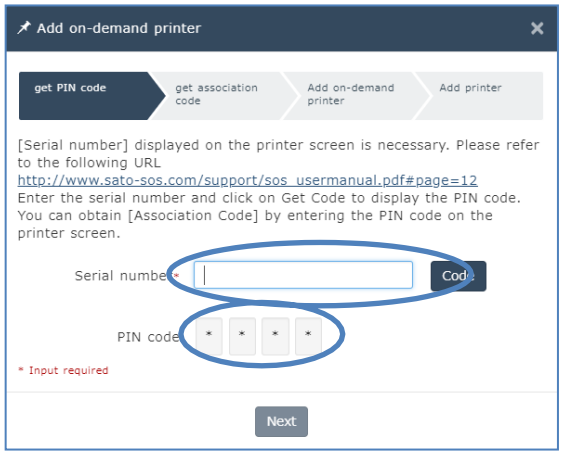
Login to your SOS account,

*Login URL is provided SATO or business partners




*Select “On-Demand” from main menu.

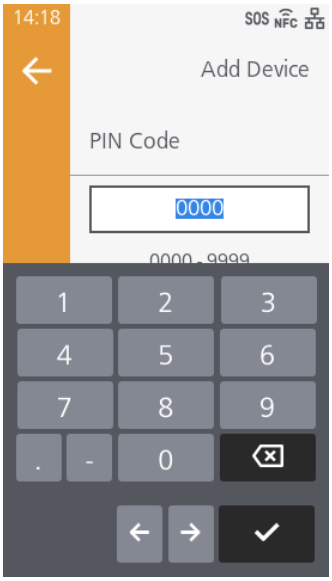
5. Input the serial number




・Serial Number input screen is shown. Then input theprinter serial number and press “Code” button.

PIN code is shown. Recommend to note it.

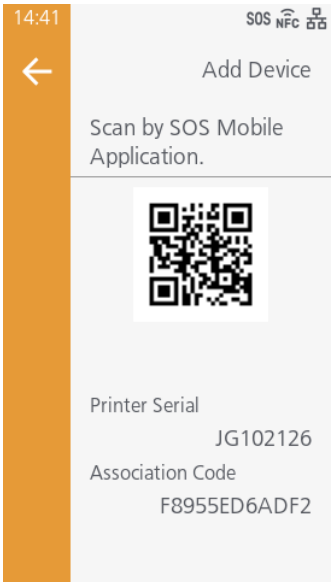
6. Go to printer LCD and Input PIN to printer.




・Input PIN code to printer.

・Press Right key to go to next screen.

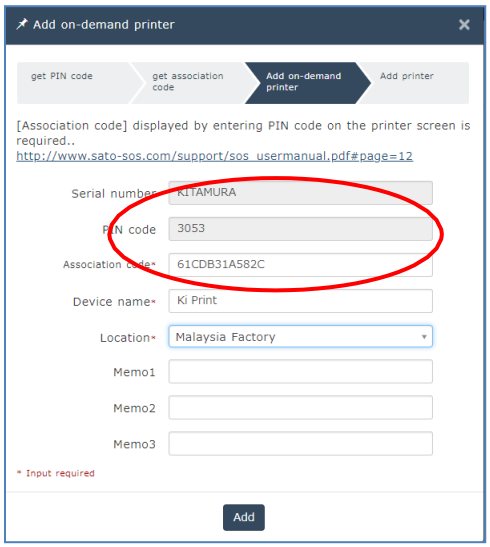
7. Association Code is displayed.




・Serial Number and Association Code are displayed

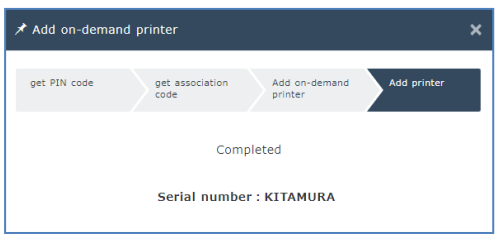
• Press “Next” button at “Add on-demand printer”screen.

8. Go to Web screen and enter association code.




・”Enter “Association code” on Web screen and input association code that is displayed on LCD.

・Then input other items “Device name" and "Location".To complete the registration process, press “Add” button.

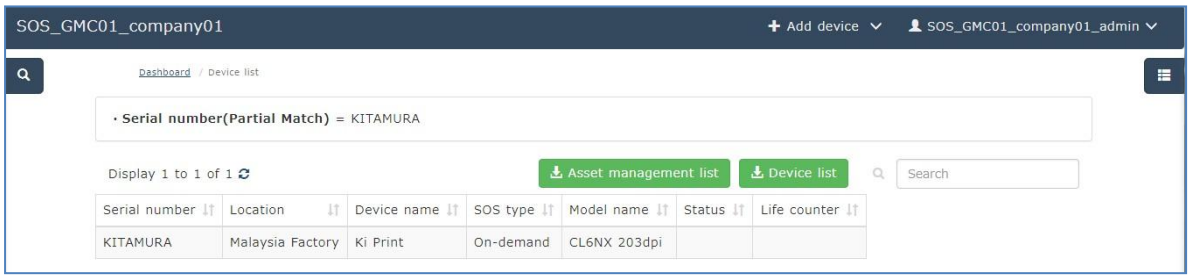


* The above registration process can also be performed using SOS Smart App (the smartphone application for SOS). When registering via the SOS Smart App, the association code can be conveniently entered using the QR code scanning function.

For details, refer to the SOS Smart App manual.
https://www.sato-sos.com/en/support/sos_usermanual_mobile.pdf

## 3. **Confirmation**

Confirm that the operated serial number appears in the Device List of SATO Online Services.



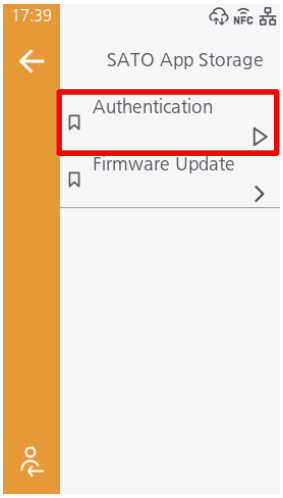
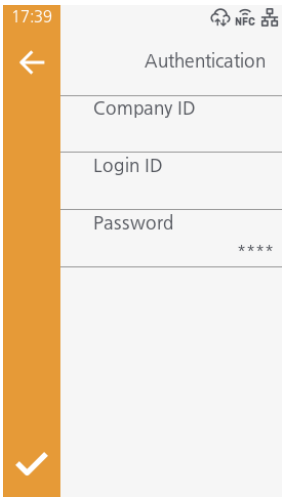
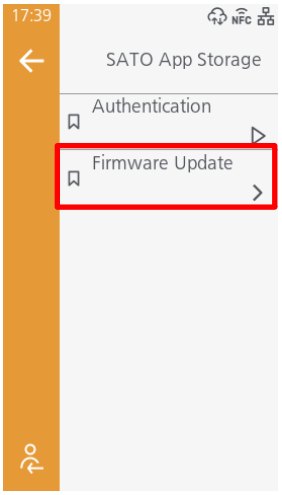
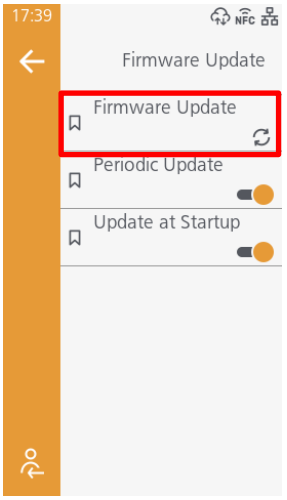

Registration process is completed.

Please see following manual for check other information.

https://www.sato-sos.com/en/support/sos_usermanual.pdf

# 4. **Update the printer's firmware**

SAS (SATO App Storage) account is required for firmware updates.

Please prepare your “Company ID, Login ID, and Password”.

**Settings ⇒ Cloud Services ⇒ SATO App Storage ⇒ Authentication ⇒ Firmware Update**