



Printer registration manual

On-Demand for CL4-SXR/CL6-SXR

Jan 26, 2026

Ver. 1.0





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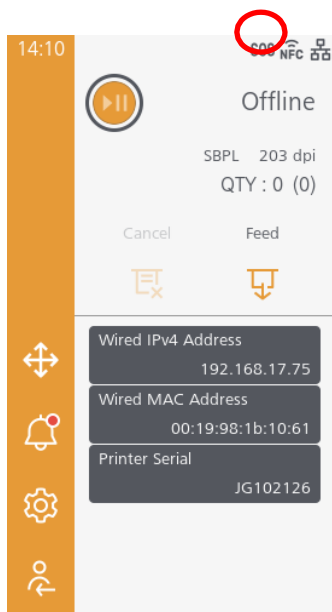
1. Revision History

Version	Issued on	Revision history
Ver. 1.0	Jan 26, 2026	First edition

2. Printer registration manual-On-Demand for CL-SXR

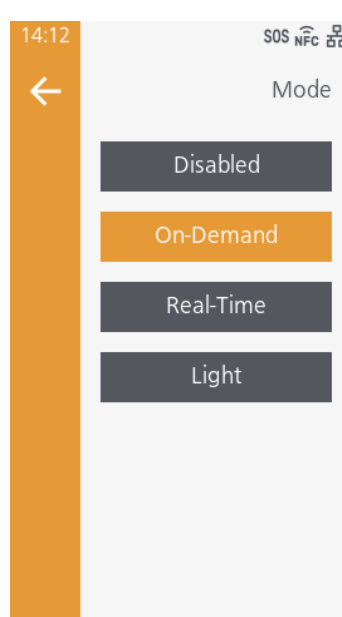
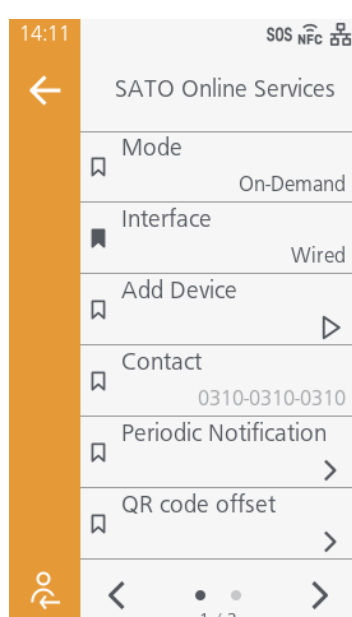
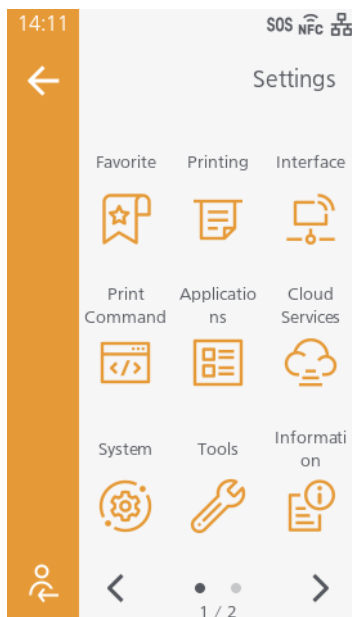
Before using SOS, SOS account is necessary.

Please contact nearest SATO local office or our contracted business partners



Push the power button on the control panel until the LED lights up in blue and turn on the printer. An initial icon "SOS" is displayed at the top of the printer screen. However, the printer is not yet connected with SOS. Please add the printer to your SOS account as following steps.

1. Settings ⇒ Cloud Services ⇒ SATO Online Services ⇒ Mode ⇒ On-Demand





2. Cloud Services ⇒ SATO Online Services ⇒ Add Device

Serial Number is shown

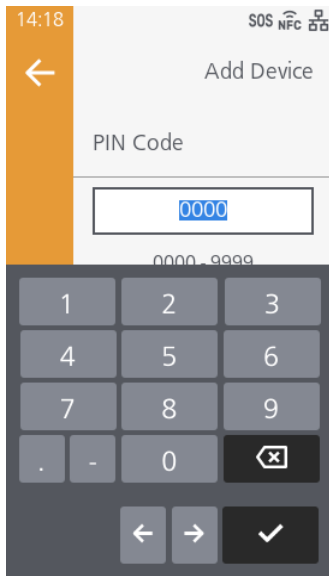


Press right key to move next screen.

*To register your printer, Serial Number is necessary. Recommend to note this Serial No.



3. Input PIN code.

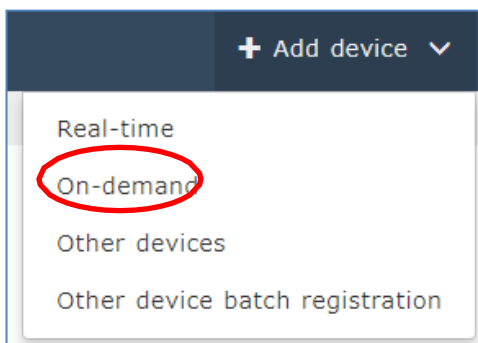


Login to SATO Online Services and get PIN code with following process.

4. Login to SATO Online Services

Login to your SOS account,

*Login URL is provided SATO or business partners



*Select "On-Demand" from main menu.

5. Input the serial number



✦ Add on-demand printer ✕

get PIN code get association code Add on-demand printer Add printer

[Serial number] displayed on the printer screen is necessary. Please refer to the following URL
http://www.sato-sos.com/support/sos_usermanual.pdf#page=12
Enter the serial number and click on Get Code to display the PIN code.
You can obtain [Association Code] by entering the PIN code on the printer screen.

Serial number *

PIN code * * * *

* Input required

Next

•Serial Number input screen is shown. Then input the printer serial number and press "Code" button.

PIN code is shown. Recommend to note it.

6. Go to printer LCD and Input PIN to printer.

14:18 SOS NFC

← Add Device

PIN Code

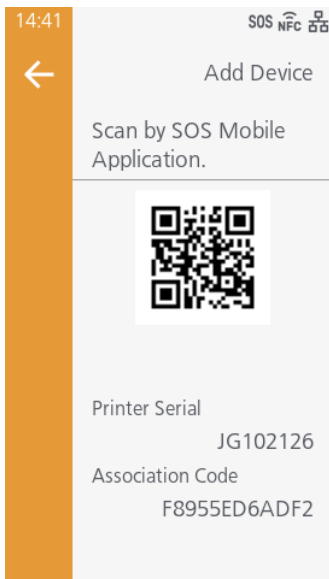
0000 - 9999

1	2	3
4	5	6
7	8	9
.	-	0
←		→
		✓

- Input PIN code to printer.
- Press Right key to go to next screen.



7. Association Code is displayed.



- Serial Number and Association Code are displayed
- Press "Next" button at "Add on-demand printer" screen.

8. Go to Web screen and enter association code.

- "Enter "Association code" on Web screen and input association code that is displayed on LCD.

- Then input other items "Device name" and "Location". To complete the registration process, press "Add" button.



* The above registration process can also be performed using SOS Smart App (the smartphone application for SOS). When registering via the SOS Smart App, the association code can be conveniently entered using the QR code scanning function.

For details, refer to the SOS Smart App manual.

https://www.sato-sos.com/en/support/sos_usermanual_mobile.pdf

3. Confirmation

Confirm that the operated serial number appears in the Device List of SATO Online Services.

SOS_GMC01_company01 + Add device SOS_GMC01_company01_admin

Dashboard / Device list

Serial number(Partial Match) = KITAMURA

Display 1 to 1 of 1

Asset management list Device list Search

Serial number	Location	Device name	SOS type	Model name	Status	Life counter
KITAMURA	Malaysia Factory	Ki Print	On-demand	CL6NX 203dpi		

Registration process is completed.

Please see following manual for check other information.

https://www.sato-sos.com/en/support/sos_usermanual.pdf



4. Update the printer's firmware

SAS (SATO App Storage) account is required for firmware updates.

Please prepare your "Company ID, Login ID, and Password".

Settings ⇒ Cloud Services ⇒ SATO App Storage ⇒ Authentication ⇒ Firmware Update

