



Printer registration manual

Real-time for PW4NX

October 1, 2024

Ver. 1.1





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1. Revision History

Version	Issued on	Revision history
Ver. 1.0	March 7, 2023	First edition
Ver. 1.1	October 1, 2024	Made changes about SATO ID AUTH



2. Introduction

Before using SOS, SOS account is necessary.

Please contact nearest SATO local office or our contracted business partners

3. Check your network environment

To connect SOS via your network, The following ports is required to be opened

Port No. : **443/TCP** and Port No. : **8883/TCP** *Both use outbound only

<Connect method 1>

connect via firewall both of Port No.443 and 8883

<Connect method 2>

Port No.443 connect via proxy server. Port No.8883 connect via firewall.

4. For adding printers to SATO Online Services

To connect printers to SATO Online Services, Set the following printer setting it is necessary to change the network settings of your printers.

- DNS **required**
- Proxy server required if it connect via proxy server.
- NTP optional

And it is also necessary to prepare following information.

1. SOS account (ID,PW)
2. Definition of unique printer name and it's location name.

If Multiple locations are existing, we recommend registering location settings beforehand.

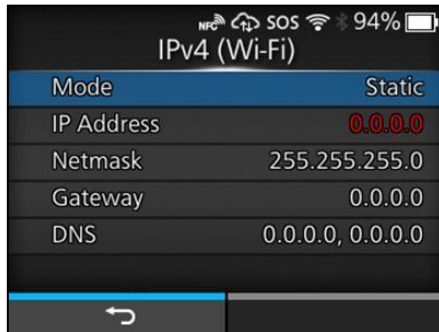
※It describe only for SOS setting. Other network setting(IP, Subnet, Gateway and WLAN setting) is referred to printer manual.

<https://www.manual.sato-global.com/printer/pw4nx/en/main/index.html>

5. DNS settings

Show setting menu of printer.

Settings => Interface => Network => Settings => LAN => IPv4



<Example>

Mode Static
IP Address 172.25.47.19
Netmask 255.255.0.0
Gateway 172.25.1.240

DNS 172.18.1.52, 172.18.1.53, 172.30.5.23

*Three DNS address can be set

*DNS is not required if DHCP is set.

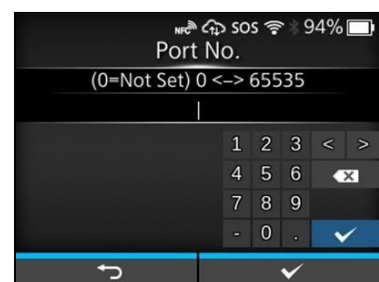
6. Set Proxy settings. (Mandatory if proxy server is used)

① Show proxy setting screen of product's menu

Settings => Interface => Network => Settings => LAN(or Wi-Fi) => Proxy

② Set proxy server value(IP address and port number) in the Server.

ex.) http://172.18.1.10:8080 (http://{IP Address}:{Port number})

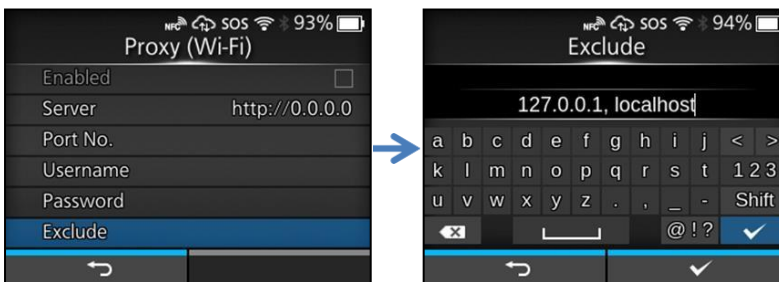


③ Set the Username and Password respectively. **If the username and password are not available in the proxy server, this setting is not required.**



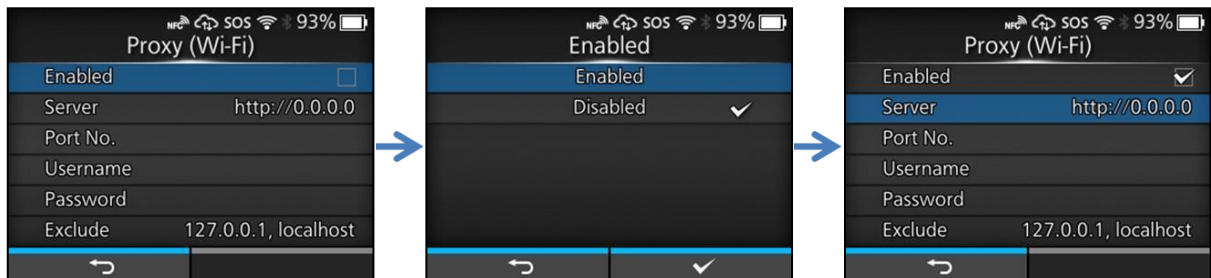
- ④ Check exclude setting contains 「127.0.0.1, localhost」.

「127.0.0.1, localhost」 are static value. **Leave this setting and no change.**



And if there is no value set on this menu, please enter 127.0.0.1, localhost manually

- ⑤ Check the checkbox to enable the valid item.



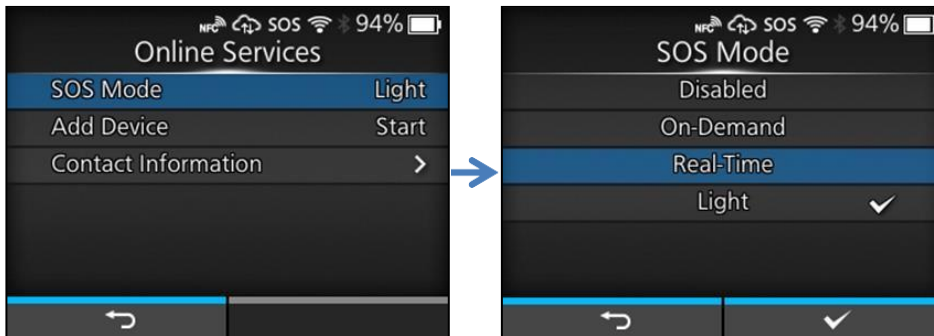


7. SOS mode settings

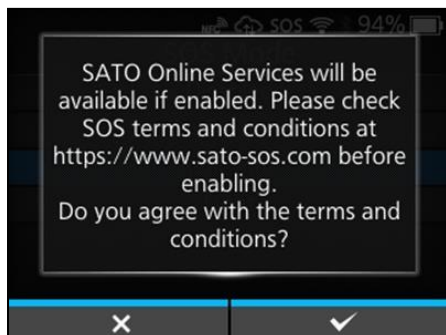
- ① Show SOS mode settings screen.

Settings => Interface => Network => Services => Online Services => SOS Mode

- ② Set SOS Mode to Real-Time from Disable



- ③ Check the terms of SOS and agree them.



8. Reboot printer

Reboot printer and make sure that SOS icon and cloud icon are appeared on printer LCD.

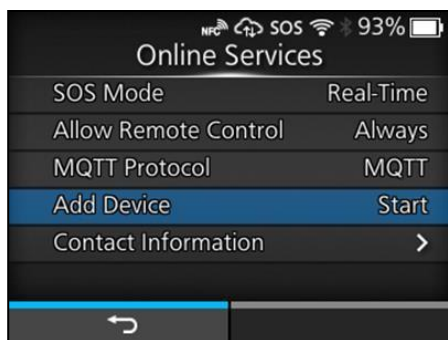
9. Check Association code.

- ① Show SOS Association menu.

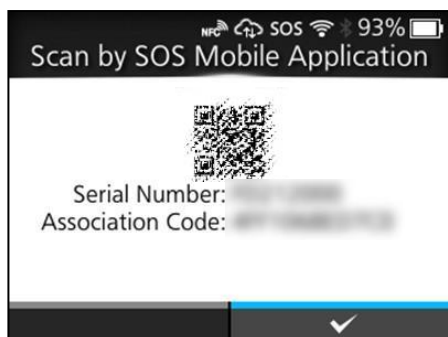
Settings => Interface => Network => Services => Online Services => SOS Association



- ② Press SOS Association to "Start".



- ③ "Serial Number"(8 Chars) and "Association code"(12 Chars) are shown on screen.(Recommend to note it)



*Association code will expire 10 minutes after showing.

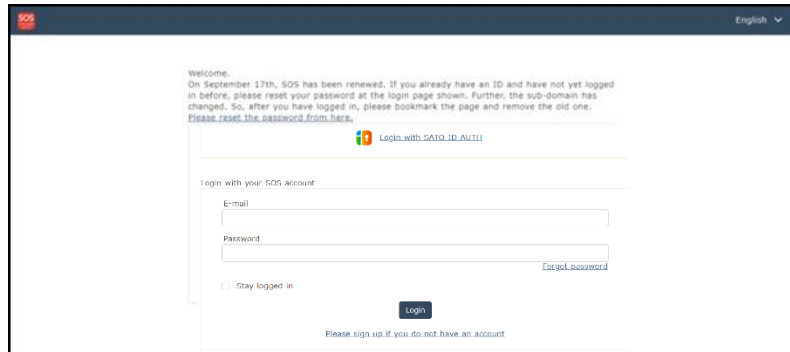
10. Login to SATO Online Services

***SOS Smart App can access to login**

① Login to SATO Online Services

Login URL is your SOS account,

*Login URL is provided SATO or business partners

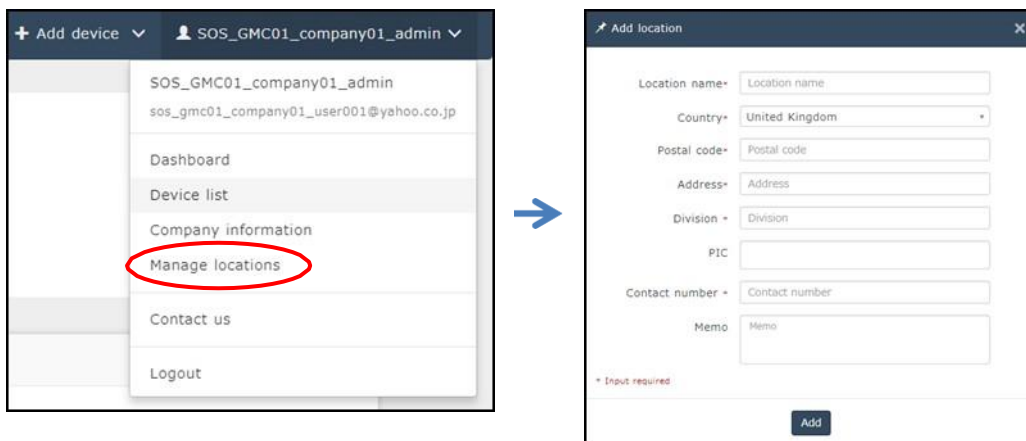


Enter E-mail and Password

11. Register new location

① Move to "Manage locations" menu.

User name menu => Manage locations.

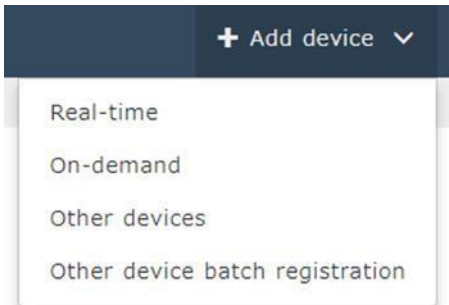


② Input information of new location and press [Add]

12. Register your printer via PC.

① Move to "Real-time" screen.

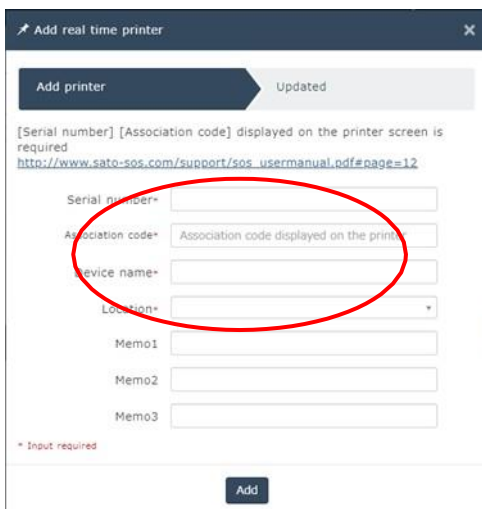
User name menu=> Real-time



*Need to create SOS Account beforehand.

* You can also use SOS Smart App for this operation

② Input printer information



Input following information and press "Add"

- Serial number.
(see at 10 · ③)
- Association code
(see at 10 · ③)
- Device name
Identification name of printer.
- Location
Where printer is installed at.

*Other item is optional.



Printer registration is completed.



13. Confirmation.

Check the "Device list" of SATO Online Services show operated serial number.

SOS_GMC01_company01 + Add device SOS_GMC01_company01_admin

Dashboard / Device list

• Serial number(Partial Match) = KITAMURA • SOS type = Real-time

Display 1 to 1 of 1

Asset management list Device list Search

Serial number	Location	Device name	SOS type	Model name	Status	Life counter
KITAMURA	Sales office in Japan	Mr. Kitamura's printer	Real-time	CL6NX 203dpi		

Registration process is completed.

Please see following manual for check other information.

https://www.sato-sos.com/en/support/sos_usermanual.pdf

* The above registration process can also be performed from SOS Smart App (application for SOS smartphone).

Also, SOS Smart App is convenient to input the association code by QR code reading function. For details, refer to the SOS Smart App manual.

https://www.sato-sos.com/en/support/sos_usermanual_mobile.pdf